Software Release Bulletin

NECSWS.COM

Issue #709

For the attention of Revenues, Benefits and IT Managers

Contents

* Notification of RB7.00 Release

# Notification of RB7.00 Release

We are pleased to announce the release of RB7.00 for all platforms. The software and installation notes are provided on the customer portal at:

[https://customersupport.necsws.com/](https://customersupport.necsws.com/login/)

Enter your username and password:

* Home Page
* My Products
* Revenues & Benefits
* Software
* Select <platform>.

The release note documents available are:

* R&B\_7.00\_Release\_Information\_v1.0.doc.

User guides that have been updated at this release for the rebranding to NEC are listed in the main release notes.

Please note that a guide has been specifically provided for the Version 7 updates and can also be found on the customer portal at:

* Home Page
* My Products
* Revenues & Benefits
* Documentation
* Select R&B Introduction to Version 7.0

**Compatible Products**

Customers should note that RB7.00 is compatible with:

|  |  |  |
| --- | --- | --- |
| Product | Version | Issued Date |
| Citizen Access – Revenues (hosted) Citizen Access – Benefits (hosted)Citizen Access – DHP (hosted) | NES\_R280NES\_R290 |  8th July 2021 (PR) 28th October 2021 (PR) |
| Citizen Access – Landlord (hosted) | NOA\_121 | 8th July 2021 (PR) |
| ScanPlus (also known as SHBE) | 7.00 | October 2021 *with this RB release* |
| Partnership Database | 6.18 | August 2018 – *please note that the new user interface has been tested with this* |
| Information @ Work  | 5.115.22.10.105.30.20.35.31.10.0 | August 2018June 2020Nov 2020/May 20219th June 2021 |

**RB Hosted Customers**

All RB Hosted customers are advised to raise a service request to schedule the installation of this release.

**De-support of IE11**

As a reminder, from RB7.0.0, Internet Explorer 11 on the client is no longer supported.  Also, in order to continue using DTI, DDE and 'New Window' modules in web browsers such as Edge and Chrome, your DBA must configure the web service versions of these modules by following the documentation available here: <https://customersupport.necsws.com/products/revenues-benefits/?tab=documents&_sf_s=modern>

**Support of Previous RB Releases**

Customers are reminded that the supported RB releases are the current release plus the previous release ONLY.

Following this release, RB7.1 is the year end release and this is currently scheduled to be delivered at the end of December 2021.

**YourView 2021: We want to hear from you!**

[How satisfied are you with NEC Software Solutions?](https://www.surveymonkey.co.uk/r/NEC_YourView21)

[Click here to start the survey](https://www.surveymonkey.co.uk/r/NEC_YourView21)

It should only take 5 - 10 minutes.  For each completed response received by **12th November**, a donation will be made to our nominated charities ([Marie Curie](https://www.mariecurie.org.uk/) and [End Youth Homelessness](https://www.eyh.org.uk/en/))

Document Control

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**Quality**

NEC understands how important it is to receive good quality communications.

* Did this document clearly explain the issue?
* Did you understand what you needed to do?
* Were there any errors?

We would be very grateful for your feedback to nigel.blair@necsws.com

Any queries regarding the subject matter should be logged as calls as usual. 

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